

Timberlane, Inc. Endurance Garage Doors are guaranteed to be free of commercial defects in materials and workmanship for a period of one year following shipment. Timberlane will repair or replace at its option any material which proves to be defective under normal use provided same has been left in its natural white condition, or field finished white, and is not misused, abused, damaged, or subjected to Acts of God or adverse atmospheric conditions; provided such material is returned freight prepaid to Montgomeryville, Pennsylvania during the term of said guarantee period. Material adjudged defective by Timberlane will be repaired or replaced at Timberlanes' option and expense and will be returned freight prepaid. Materials not properly finished, not used in a normal manner, or materials that have been abused or damaged will be repaired or replaced at the customer's expense, and shipped freight collect. The effective warranty period begins on the date of installation. This warranty is non-transferable and applies only to the original purchaser for all doors purchased as of Jan. 1, 2021.

Limited Door Section Extended Warranty:

Timberlane further warrants the Vinyl Clad Steel sections for the above mentioned products not to crack, split, or peel for a period of 15 years, providing the sections have been left natural white or finished white. It is not necessary to use a "safe for vinyl" paint with the color white. Warranties are non-transferable.

Limited Lifetime Door Section Extended Warranty:

Timberlane further warrants the PVC Composite sections in the above mentioned product against rotting, termite damage, and rusting through for life. Warranties are non-transferable.

If the need does arise to replace a section or sections, they will be provided as they were originally ordered from the factory. Timberlane cannot guarantee new finished sections will perfectly match the existing sections, as fading does occur over time. Timberlane shall also not be responsible for supplying finished sections for doors finished outside the factory. In addition, new unfinished sections may be a slightly different color white than the existing section(s). Timberlane accepts no responsibility for this and recommends the doors to be painted white. This will ensure consistent color and is an absolute benefit. This in no way is a detriment to the door and in no way affects the warranty.

Disclaimer:

This document sets forth the only warranty applicable sold hereunder. No other representation or warranty on the part of the seller, expressed or implied, shall apply to the product or to their performance, all such warranties (including any warranty of merchantability or fitness for any purpose) being hereby disclaimed. In no event shall Timberlane be liable for consequential or incidental damages.

Cleaning Information for Endurance Garage Doors:

Our Endurance Garage Doors are offered in natural white. If you have any questions or concerns regarding finishing or maintaining your door please contact us directly. Failure to do so could cause the door to fail and/or void the warranty.

1. Cleaning Your Unfinished Door:

Unfinished Doors:

To ensure years of trouble-free performance, the face and edges of your vinyl sections are UV resistant.

For general cleaning of sections:

- Use warm water and a mild dishwashing liquid soap, such as Dawn or Joy.
- DO NOT use solutions containing acid or solvents like MEK, acetone, or Toluene.
- DO NOT use Simple Green, as it may yellow the face of your door.
- DO NOT use a power washer to remove dirt or stains from the door.
- For more stubborn situations, Soft Scrub, Clorox Cleanup, or Clorox Outdoors can be used. Be sure to rinse thoroughly. You can also use 220 grit sandpaper on the solid vinyl overlays, but be sure to sand lightly and with the existing grain of the material. DO NOT use sandpaper on the vinyl clad steel (face of the door).
- The door surface can be wiped with isopropyl or denatured alcohol to remove any soap, cleaner residue, or dust.
- DO NOT use heat or induce heat when field cleaning. Heat guns, heat lamps, and heaters could cause damage and may void your warranty.

2. Important Finishing Information:

Any finishing done outside the factory using any color other than white will void the warranty

1. Field Finishing White:

- a. A regular white exterior latex paint is acceptable for use on our products. It is not necessary to use a "safe for vinyl" product with white.
- b. Prior to finishing your door(s) outside of the factory, you must clean the sections by following cleaning instructions in this document. No primer is required unless indicated by the paint manufacturer. We recommend only painting the face of the door(s).
- c. Painting the door(s) white is not necessary, but is absolutely beneficial. Doing so will seal all the routed areas helping to better resist the absorption of foreign matter (such as sand or dirt) and keep the door(s) looking new for a longer period of time. It is also a great way to freshen up unfinished doors that have been installed for a number of years.

Claims under this warranty must be submitted to customerservice@timberlane.com promptly after discovery of the defect and prior to any repairs. Timberlane warrants that upon inspection, Timberlane will, at Timberlane's option, repair, or replace the items of a Timberlane Garage Door that are defective in material or workmanship. Any expenses for shipping, removal, installation, painting, or other labor shall be the responsibility of the original purchaser.

Warranty Claim Process:

- Contact Timberlane Customer Service immediately upon discovery of the defect by sending an email to customerservice@timberlane.com or calling 800-250-2221
- You will be required to provide the following,
 - Your name, address and phone number
 - Proof of purchase
 - Installation Dealer name
 - Description and pictures of the issue
- Timberlane shall have the right to investigate any claim. Customer agrees to provide a Timberlane representative and/or our authorized Dealer the opportunity to inspect the door, its installation, and the conditions in which it was used. Upon verification of the claim, Timberlane, shall at its sole discretion, arrange for repair or replacement of the affected components.

THE LIMITED WARRANTIES AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESSED OR IMPLIED. THIS LIMITED WARRANTY EXCLUDES ANY LOSS OR DAMAGE NOT SPECIFICALLY UNDERTAKEN HEREIN, INCLUDING WITHOUT LIMITATION, ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES, SUCH AS DEATH, INJURY, DAMAGES TO PROPERTY OR DAMAGES ARISING FROM LOSS OF USE OF ANY PRODUCT OR FACILITY. ANY AND ALL IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. TO THE EXTENT THAT ANY IMPLIED WARRANTIES ARE NOT DISCLAIMED, THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO THE DURATION OF THE EXPRESS LIMITED WARRANTIES HEREIN.