

## How We Serve Our Customers

At Timberlane, we believe every "Welcome Home" moment should be extraordinary. That's why we've spent more than 20 years creating extraordinary outdoors, one home at time. It starts with our personalized, direct-to-you experience. We talk to customers. We laugh with customers. We help customers make their homes reflect their own distinctive style.

Timberlane has served thousands and thousands of customers since its inception in 1995, and its home exterior products can be found throughout neighborhoods across the USA where quality and attention to detail are of utmost importance.

Timberlane products aren't found in big box stores. We pride ourselves on working directly with our customers, in a way is still a bit personal, but convenient, in this busy, busy world. We talk on the phone, we send personal emails, we treat our customers like the amazing individuals they are.

And, our penchant for celebrating individualism extends well beyond our customer relationships. All of Timberlane's products are built-to-order. There are no stock sizes or configurations. We custom build our -products down to 1/8" exacting specifications, ensuring a perfect, custom fit, and the fullest design flexibility in options. We deliver quality workmanship that is designed to make a lifetime of welcome home moments extraordinary. That is the Timberlane Experience.